

Operations Manager to Moxy Tromsø

We are seeking a full-time Operations Manager for the front desk at Moxy Tromsø. If you see yourself as a leader of a vibrant and energetic Crew, this is your opportunity. Our Moxy Crew is small but mighty, so we're looking for an Operations Manager with a bold, hands-on attitude who leads by example and drives the operations forward.

KEY RESPONSIBILITIES

- Own the full guest-facing operation: from smooth check-ins and feel-good breakfast moments to buzzing, cool bar vibes, with end-to-end responsibility for Front Office and Food & Beverage performance.
- Active and involved participation in daily operations with the Crew. This can include covering shifts, especially due to sick calls and in low season.
- Ensure procedures are followed for check-in, check-out, cash handling, reservations and communication flow.
- Lead the Food & Beverage operations with full ownership of daily bar operations, purchasing, maintenance, and the creative evolution of a playful drinks and food menu.
- Lead, motivate and support the Crew with coaching, training and regular feedback.
- Help analyzing service issues and enable the Crew to act on guest satisfaction results.
- Foster a fun, vibrant and inclusive workplace that reflects the Moxy brand.
- Monitor staffing levels and make operational adjustments as needed.

QUALIFICATIONS

We're looking for the right combination of experience, leadership skills, and personality. Previous hotel experience is a definite advantage, and proven managerial background is also considered a strong plus. You are comfortable taking ownership, making decisions, and leading a diverse team in a fast-paced environment.

Your background may come from hotel operations such as Front Office, Rooms Division, Food & Beverage, or from a combination of all. Experience across all areas is a strong advantage, but we also welcome candidates with a solid background in one discipline who are curious, open-minded, and motivated to grow into the other.

You enjoy keeping structure and control while leading in a fun, engaging, and creative way. You thrive in an environment where no two days are the same, and you are proactive, approachable, and hands-on, always delivering great service with a smile. We believe strong leadership is about playing to strengths – combining structure, creativity, and energy while continuing to develop new skills across the operation.

WHAT'S IN IT FOR YOU?

You'll step into a key leadership role in a vibrant, spirited, and fast-paced hotel environment within one of Scandinavia's most exciting hotel groups, Core Hospitality.

Your daily life will take place with an amazing view from our Sky Bar on the 11th floor at Moxy Tromsø. Oh, and you will be part of the world's largest hotel company, Marriott, which helps you take care of your wanderlust with attractive employee rates at more than 9,000 hotels worldwide.

ABOUT MOXY

Moxy is a fun, vibrant, and stylish hotel brand created to give Fun Hunters everything they want - and nothing they don't - at a price that makes sense. Unlike other brands in its category, Moxy focuses on energetic social spaces and a Crew dedicated to helping guests enjoy themselves. At Moxy Hotels, we've shaken up the traditional hotel role and infused it with personality, playfulness, and purpose.

WANNA HOOK UP WITH US? - APPLY NOW

Ready to bring the vibe to Moxy Tromsø? Then we look very much forward to receiving your application through the link below.

Location:
Moxy Tromsø
Huldervegen 2
9016 Tromsø

Application Deadline:
As soon as possible

Field of interest:
Front Office,
Management

Work areas:
Front office,
Management

Contact:
Maria Kristiansen
Captain
+47 918 77 832
mak@coreh.dk

Location preference:
Tromsø, Norge

Position type:
Full-time job

Job Title:
Operations Manager to
Moxy Tromsø

If you have any questions about the position and its contents, please do not hesitate to contact Captain Maria Kristiansen on mak@coreh.dk.